



PATENT  
NESO:009

3621  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:  
Nicholas D. Evans

Filed: Jun 25, 1999

Serial No.: 09/344,795

For: ELECTRONIC CUSTOMER  
SERVICE AND RATING  
SYSTEM AND METHOD

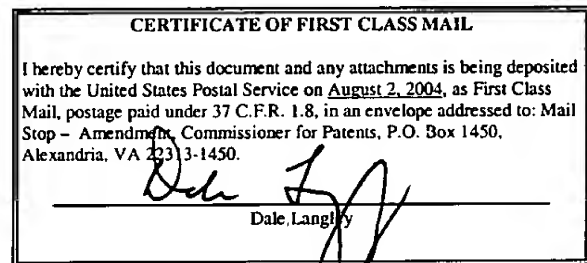
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Group Art Unit: 3621

Examiner: Reagan, James A.

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GROUP 3600

Mail Stop – Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450



**RESPONSE TO NOTICE OF NON-COMPLIANT AMENDMENT**

Dear Sir:

In reply to the Notice mailed on July 2, 2004, please accept the attached complete listing in substitution of the prior incomplete listing of claims in Applicant's recent amendment.